

Performance statistics in relation to the Freedom of Information Act and Environmental Information Regulations									
Timeliness	Total 2009	Total 2010	Total 2011	Total 2012	Total 2013	1 st Qtr 2013	2 nd Qtr 2013	3 rd Qtr 2013	4 th Qtr. 2013
Number of requests received that fulfil the definition of a request (Freedom of Information Act 2000 & Environmental Information Regulations 2004) Note: excludes requests which were subsequently withdrawn	579	683	828	858	1057	241	254	281	281
Of these the number which fully or mostly fall under the Freedom of Information Act (FOI)	459	612	790	838	1039	235	252	276	276
Of these the number which fully or mostly fall under the Environmental Information Regulations (EIR)	120	71	38	20	18	6	2	5	5
Number of requests received that have been processed in full within the normal legal compliance time i.e. 20 working days	452	498	689	645	750	186	190	167	207
The number of FOI/EIR requests where the 20 working day deadline has been extended as permitted by legislation	0	0	0	0	0	0	0	0	0
Number of FOI & EIR requests on hold at the time of compiling statistics awaiting a response from applicant (fees or clarification)	1	5	3	20	13	4	3	3	3
Number of requests received that have not been processed in full within the normal legal compliance deadline i.e. 20 working days (inc. those still outstanding)	126	180	136	196	294	51	61	111	71

Note: the requests out for clarification have not been included in the compliance calculation as they are currently “on hold” and therefore the clock has stopped ticking.